

Classification - Public
Complaint Register - For IPOs

SN	Received from	Pending as at the end of last month (January 2024)	Received during the particular month (February 2024)	Resolved during the particular month* (February 2024)	Total Pending during the particular month# (February 2024)	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock Exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-
	Grand Total	-	-	-	-	-	

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	October, 2023	-	3	3	-
2	November, 2023	1##	-	-	1##
3	December, 2023	1##	-	-	1##
4	January, 2024	1##	-	1	-
5	February, 2024	-	-	-	-
	Grand Total	3##	3	4	2

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022	1	46	47	-
2	2023	0	6	6	1##
3	2024	NA			
4	2025				
5	2026				
	Grand Total	1	52	53	1

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Complaint previously resolved, however Investor has re-opened the complaint in month of December 2023